

# CINERGY® Conflict Management Coach Certification Process

## Requirements and assessment process

Certification through Resolution Institute as a **CINERGY®** conflict management coach gives your clients an assurance of quality.

If you are a member of Resolution Institute, you can be listed on Resolution Institute's database as a **CINERGY®** certified conflict management coach.

### *Requirements prior to and for assessment as a CINERGY® certified conflict management coach:*

- Before undertaking assessment:
  - Completion of a CINERGY® conflict management coaching course  
AND
  - Completion of the whole model (all 7 stages) with at least 3 – 5 different clients.  
(Note: clients may include colleagues, co-workers, friends and family members, fellow CMC course attendees, as well as clients who retain your services)
- There is a fee of A\$395 to be assessed. You will only be certified when you have been assessed as “competent”. If you receive an assessment of “Not yet competent”, you may complete another assessment session, however this entails further payment.

### *Assessment process*

#### **Candidate's responsibilities**

#### **As outlined on the Certification Application and Competency Assessment forms**

- To identify an individual who is willing to be coached for the purposes of the candidate's assessment
- To gain this person's written agreement for the session to be recorded and then sent to Resolution Institute to be assessed by one or more conflict management coaching competency assessors
- Assessment: Completion of a recorded 2 hour long (maximum) conflict management coaching session that covers all seven stages of the CINERGY® model. You will be assessed according to CINERGY® conflict management coaching model and competencies.  
Ensure you read all points on the Application and Competency Assessment Forms before conducting your coaching session, so that you know what the competency assessor will be marking.
- For the video recording, the preferred format is mp4, but we accept all video formats

# CINERGY® Conflict Management Coach Certification Process

- Video Link and Platform: Please send a link to the video. The video must be accessible and downloadable. Please see the following for a list of recommended file sharing platforms and the links to learn how to upload your video to these sites:
  - [Google Drive](#)
  - [Dropbox](#)
  - [Zoom](#)
  - [Skype](#)
- To confirm that the conflict management coaching session was authentic (i.e. not pre-scripted) and that the recording was made as one continuous recording (except for comfort breaks)
- If assessed as competent, a signed pledge on a copy of the Model Standards of Ethical Conduct for Conflict Management Coaches is required by Resolution Institute.

## Resolution Institute's responsibilities

- To arrange for a competency assessor to assess the performance of the conflict management coach in a timely manner
- To ensure that the assessor provides adequate feedback
- To inform the candidate of the result of the assessment as soon as is practicable.

If candidate is assessed as competent:

- to advise **CINERGY®** coaching
- to provide a certificate that you are a **CINERGY®** certified conflict management coach and a logo indicating the same.

**Fee for the assessment is A\$395 (incl GST).**

For an application form to apply for certification, access Resolution Institute website:

<https://www.resolution.institute/accreditations/conflict-management-coaching>